

Central Highlands Resupply to isolated communities

Resupply to isolated communities

Being isolated and unable to receive normal supplies of goods due to extreme weather events is part of life in the more remote areas of the Central Highlands region.

An efficient resupply system means that people can receive essential goods during the time they are isolated.

How resupply works

The Central Highlands Local Disaster Management Group (LDMG) coordinate requests for goods from the community.

The Local Disaster Management Group (LDMG) and the Central Highlands Regional Council coordinates requests for goods from the community.

The Queensland Government, through the State Disaster Management Group, meets the excess transportation costs.

As there are no additional transport costs to the retailer, there should be no increase in the price of goods.



Contact us

Telephone

Local Disaster Coordination Centre 1300 242 686
The LDCC operates only during disaster events.

Facebook

www.facebook.com/centralhighlandsregionalcouncil

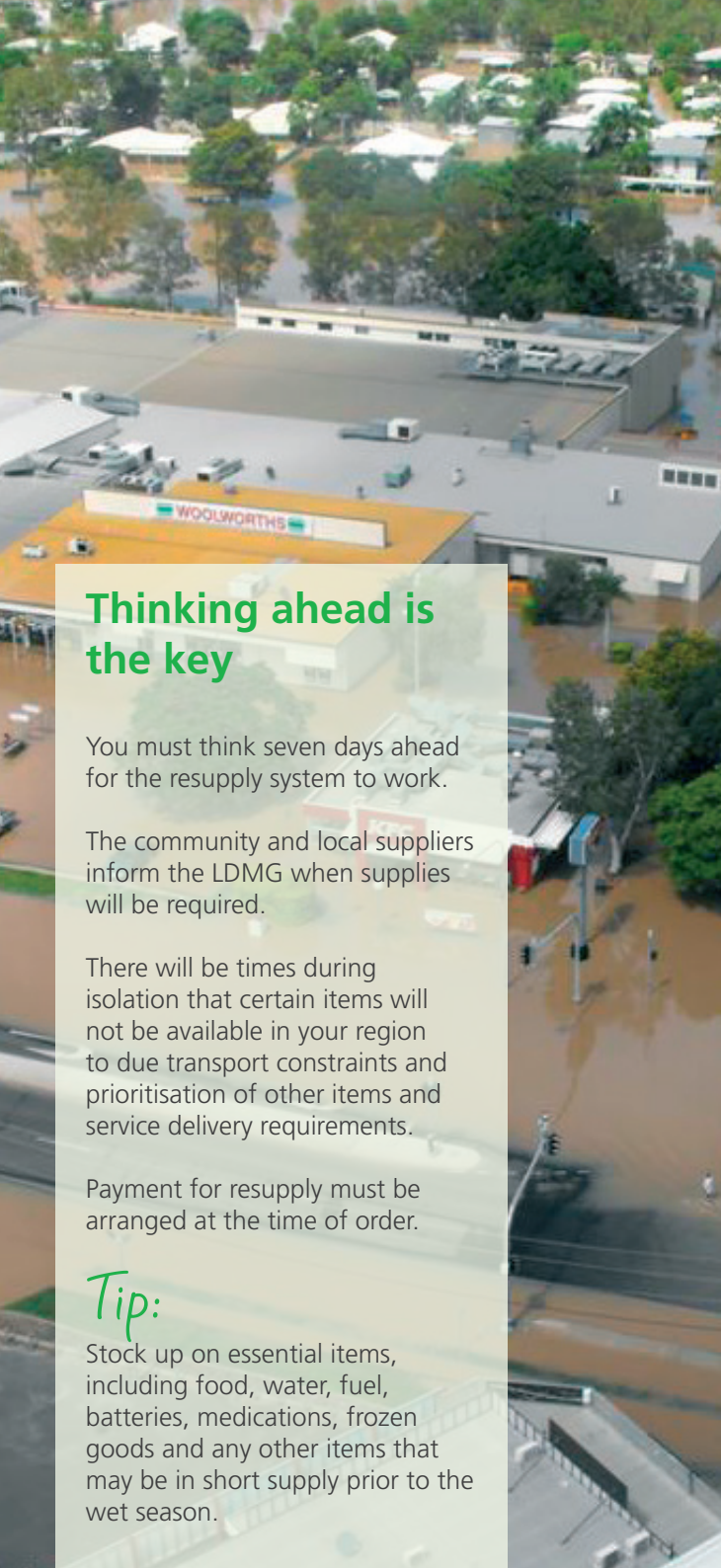
In person

Blackwater - 10 Mackenzie Street
Capella - 4 Conran Street
Duarlinga - 12 Williams Street
Emerald - Cnr Egerton and Borilla Streets
Springsure - 29 Eclipse Street

All open Monday to Friday
8.30 am - 5.00 pm

www.centralhighlands.qld.gov.au





Thinking ahead is the key

You must think seven days ahead for the resupply system to work.

The community and local suppliers inform the LDMG when supplies will be required.

There will be times during isolation that certain items will not be available in your region to due transport constraints and prioritisation of other items and service delivery requirements.

Payment for resupply must be arranged at the time of order.

Tip:

Stock up on essential items, including food, water, fuel, batteries, medications, frozen goods and any other items that may be in short supply prior to the wet season.

The 7-day resupply process

Day 0	Determine resupply needs and approach LDMG.
Day 1	Resupply is approved by the DDMG. LDMG processes requests.
Day 2	Place orders for essential food items and organise payment with suppliers. Isolated property owners place essential food item requests with local outlets and arrange payment.
Day 3 & 4	LDMG schedule resupply delivery.
Day 5	Local businesses contact their suppliers and arrange for the goods to be delivered to the LDMG charter company.
Day 6	Isolated property resupply –package and label goods and organise delivery of resupply to the LDMG pick-up points.
Day 7	Goods are delivered to airport or airstrip and are collected by local businesses. Property resupply – goods are delivered as organised by the LDMG. This may be by air, rail or road.

Items not supplied

- LPG, industrial gases, fuels, oils, explosives (by air)
- machinery
- fresh milk
- frozen/chilled goods*
- soft drinks
- ice cream
- non-essential/luxury items
- alcohol and cigarettes

*Items that require chilling, such as fresh milk will be supplied if suitable transport can be arranged.



Retailer responsibilities

- Label, weigh and package the requested goods or isolated property resupply.
- Place the orders, organise payment and deliver orders to the nominated depot for pick up.
- Retailer may be resupplied from Brisbane, Mackay or Rockhampton. You may need to establish accounts with suppliers in these areas that you may not normally deal with.
- Keep accurate records of orders received.
- Provide suitable storage for goods in transit.
- Take responsibility for spoiled goods.